

Similar to Parameter DEFAULT_TIMEZONE

Tools

Tools Configuration Parameters Configuration Parameters (Beta)

Filter By: No Filter

ID	Parameter Category	Parameter Name	Parameter Value
857	System	DEFAULT_TIMEZONE	(GMT-05:00) America/New York
972	Service Desk	LOCKOUT_TIME	5
125	Service Desk	REQUIRE_TIME_TRACKING_ON_ALL_TICKETS	Yes
134	Change Management	TIME_BEFORE_OUTSTANDING_CHANGE_REQUEST_APPROVAL_CHECK	2
966	Tasks	TIME_BEFORE_OUTSTANDING_TASK_APPROVAL_CHECK	2

Slice Configuration

System

Parameter Name

DEFAULT_TIMEZONE

Parameter Description

Sets the default or local time zone that applies to this particular slice

Parameter Value

(GMT-05:00) America/New York

Add other Parameter Name as

System >> DEFAULT_DATEANDTIMEFORMAT

Basic Information



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See details on accepted file formats and image dimensions. [i](#)

Contact Information

* Email

* First Name

Middle Name

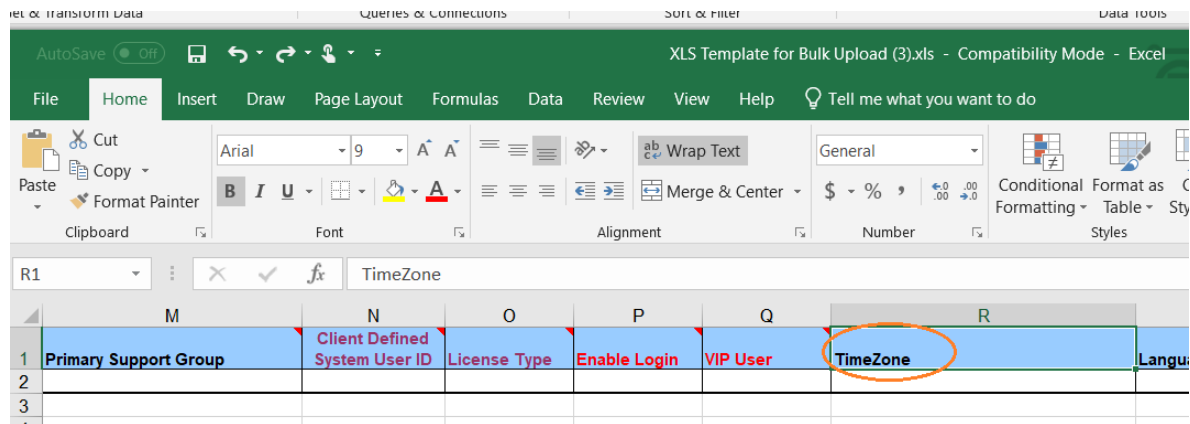
Job Title

Phone

Date and time format

Example: 07/02/2019 or 7 de febrero de 2019

Also add a column in the template bulk upload to allow bulk update of the date and time format:



It's necessary for situations like the case 300-1962, in which in the operating system the user has a format and at the level of the system has another what generates that when exporting lists to CSV, the formats of dates are mixed

